

Requests for Information in Accessible Formats

Information is available in accessible formats, upon request. Please contact AMA Customer Support to request information in accessible formats. Accessible formats include but not limited to computer disks, braille documents, recorded audio and large print documents. Customer Support can be reached by telephone at 787-294-0500 ext 1400 or 1402 by email at servicioalciudadano@ama.pr.gov or in person at the Customer Service Office at AMA's facilities located at De Diego Ave, #37 Rio Piedras, during regular business hours 7:30 to 4:00 pm.

You can also call 311 to speak with customer service agents between 8:00 am to 5:00 pm.